

No.	Item Number	Raised by	Question Raised	Answer
1	Item 7 YCB Task & Finish Group Update	Tony Solomons	"Para. 5.3.1 refers to the Council's Constitution - Section 15, Responsibility for Functions. In relation to Adults and Communities, a specific function is stated to be Promoting the best possible Adult Social Care services. In light of the recent damning CQC report on the Barnet Supported Living Service, which gained the lowest possible rating of Inadequate, how does the Council explain its lamentable failure to meet its statutory responsibilities in Adult Social Care, and where does the buck stop?"	The YCB Supported Living Service was inspected by the Care Quality Commission (CQC) on 29 January and 9 September 2013 under the CQC's previous inspection regime and received positive inspections. The August 2014 inspection piloted CQC's new inspection process and both the delay in publishing the report and the outcome of the inspection are concerns that the Council takes very seriously. YCB has developed a detailed improvement plan (a formal requirement which has to be endorsed by CQC). Progress in implementing this plan will be formally reported to CQC as well as closely monitored by the Council, which will be using its contract management arrangements with YCB to drive improvements. The Council has also initiated additional local quality inspections and performance monitoring to ensure that the safeguarding of vulnerable adults is not compromised and that their assessed needs are fully met.
2	Item 6A Members Item 1.2	Janet Leifer	When did the YCB Risk Register indicate a risk to continuity of service and reputation in Barnet Supported Living Service because of the high number of agency and other temporary staff employed?	Your Choice Barnet formally began reporting risks related to Staffing from June 2013. The staffing risks covered all YCB services, not just the Supported Living service.
3	Item 6A Members Item 1.2	Janet Leifer	When was the YCB Board informed of the CQC report on its inspection of Barnet Supported Living Service?	The draft CQC report was received on 2 nd February 2015; the YCB board were informed of its content at that time.

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4	Item 6A Members Item 1.2	Janet Leifer	When were the Adults and Safeguarding Committee and the Adults and Communities Delivery Unit made aware of the CQC report on its inspection of Barnet Supported Living Service?	Adults & Communities was informed of the CQC draft report on 13 February 2015. The Chair of Adults & Safeguarding was informed of this position by the Director of Adult Social Services in February 2015.
5	Item 7 YCB Task & Finish Group Update Report 1.4.1	Janet Leifer	Does the YCB Risk Register indicate risks in any of the other services run by YCB (Flower Lane, Rosa Morrison, Community Space, BILS and Valley Way) caused by an inadequate level of permanent staff?	See response to Q2 (Your Choice Barnet formally began reporting risks related to Staffing from insert June 2013. The staffing risks covered all YCB services, not just the Supported Living service).
6	Item 7 YCB Task & Finish Group Up date Report 1.4.1	Janet Leifer	How does YCB propose to retain and/or recruit adequate numbers of suitable permanent staff when it is cutting staff pay and has altered terms and conditions of service through restructuring?	<p>Retention levels within YCB are currently high and YCB continues to recruit to the current vacant posts.</p> <p>YCB has made a commitment that all staff will be paid at or above the London Living wage (£9.15ph) however the majority of support staff are on a higher rate than this which is significantly higher than the majority if not all of the other social care providers in Barnet.</p> <p>The salary is not the only benefit of working for YCB; other benefits also include 24% contribution from YCB to the Local Government pension scheme, 6-month full and 6-month half pay for sickness and up to 29 days of annual leave again for the majority of staff.</p>

7	Item 7 YCB Task & Finish Group U pdate Report 1.4.1	Janet Leifer	What are the staffing establishment figures for all the Supported Living settings for July 2013, July 2014 and February 2015? Please provide job title, the number of posts including which are filled or are vacant.	<p>SSW = Senior support worker SW = Support worker ASW = Assistant support worker V = Vacant position</p> <table border="1" data-bbox="1301 432 1850 517"> <tr> <td rowspan="2">2013</td> <td>SSW</td> <td>6</td> <td>V</td> <td>0</td> <td rowspan="2">23.2</td> </tr> <tr> <td>SW</td> <td>16.2</td> <td>V</td> <td>1</td> </tr> </table> <p>The first year of the contract the service was commissioned under block contract arrangements, whilst the staffing establishment figures are lower than current, the cover for planned and unplanned absence was managed outside of this figure.</p> <p>Since 2014 when the contract moved to payment by usage, 4 ASW posts have been held back for flexibility.</p> <table border="1" data-bbox="1301 855 1850 943"> <tr> <td rowspan="2">2014</td> <td>SW</td> <td>6</td> <td>V</td> <td>2</td> <td rowspan="2">26+4</td> </tr> <tr> <td>ASW</td> <td>13.5</td> <td>V</td> <td>4.5</td> </tr> </table> <table border="1" data-bbox="1301 979 1850 1064"> <tr> <td rowspan="2">2015</td> <td>SW</td> <td>7</td> <td>V</td> <td>1</td> <td rowspan="2">26+4</td> </tr> <tr> <td>ASW</td> <td>12.5</td> <td>V</td> <td>5.5</td> </tr> </table>	2013	SSW	6	V	0	23.2	SW	16.2	V	1	2014	SW	6	V	2	26+4	ASW	13.5	V	4.5	2015	SW	7	V	1	26+4	ASW	12.5	V	5.5
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8	Item 6A Members Item 1.2	Janet Leifer	What percentage of the Supported Living service staffing establishment were agency workers in July 2014 and what is the percentage as of February 2015?	<p>July 2014: there were 15% of hours that were covered by agency workers.</p> <p>February 2015: there are 10.5% of hours covered by agency workers.</p> <p>The reduction in the usage of agency staff between July 2014 and February 2015 is as a result of active recruitment within the Supported Living service.</p>
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